

# **We are OPEN.**

**PLEASE ADHERE TO THE 2M DISTANCE RULES AT ALL TIMES**

We are so pleased to tell you that we are allowed to re-open our offices for business in line with the Government guidelines. Health and safety are paramount therefore we shall do everything to protect our staff and customers. It's business as usual with some changes in order for us to work within the Social Distance Guidelines within our office and conducting appointments outside the office.

## **THE RULES**

Before booking appointments for a valuation or viewing, our staff will politely ask whether any party has any symptoms of Covid –19, been in contact with someone who has had or shown signs of Covid-19.

### **ACCOMPANIED VIEWINGS**

Only 2 adults from the same household are permitted to attend, sorry no children.

Staff and customers to wear face coverings and disposable gloves. In some instances shoe coverings to be worn, we shall advise you accordingly.

Where possible all doors and windows will be opened and the lights switched on. Customers should not touch anything in the property.

Doors and surfaces should be wiped down after each appointment.

**REMEMBER THE 2M SOCIAL DISTANCE GUIDELINE**

### **VALUATIONS**

Staff to wear face coverings and disposable gloves.

We shall ask all customers to switch on all the lights and open all doors in preparation for our visit.

**REMEMBER THE 2M SOCIAL DISTANCE GUIDELINE**

### **VISITING THE OFFICE**

Where possible please call first to book an appointment as we can only accommodate a few customers at any one time to allow us to comply with social distancing guidelines.

**STAY ALERT> CONTROL THE VIRUS> SAVE LIVES**

**PROTECT THE NHS**